



# Full Stack Banking Transformation With Infinite



## 1. Our end-to-end Banking Transformation enables seamless customer experience, drives growth, reduces cost & removes frictions in Operations.

### Banking Platform Blueprints & Roadmaps

Cloud Native Banking & FS Platform blueprints

### Customer Experience Journey Design

Front to back digitization from Customer experience journey design to Cores

### App Rationalization & Modernization

Cloud Native, Domain & Platform principles driving App Rationalization & Modernization

### Next Gen Technologies led Transformation

- API, Microservices
- Cloud
- Full Stack Engineering Talent

### Core Banking & Systems

Integration and Implementing Cores, Digital Acceleration with Data Stores/Data Cache, API etc.

### Open Banking & API

Consulting & Implementation of Open Banking APIs

### AI & Automation based Delivery Services

- Data & AI/ML
- RPA
- Blockchain and Distributed Ledger Tech

### Resilient & Secure Operations

- Agile, DevOps, Automation
- Security & Resiliency

## 2. Infinite's Relevant Capabilities & Services



**Advisory & Consulting**



**Architecture, Design & Engineering**



**Automation & AI infused Services**



**Business Case & Roadmaps**



**Transformation Management Office**



**Frameworks & Accelerators**



**Support Operations**



**Agile & Scaled  
Global Talent across  
onshore, nearshore,  
offshore**

### 3. Infinite has built Platforms which are core to many Fintechs



#### Mortgage Servicing

Azure Cloud native, Microservices & Event driven loan servicing platform with highly configurable & automation-first design that delivered superior end customer experience.

Functionalities included Ach/Credit/Debit Payment Processing, Payoff Processing, Print Statement, AutoPay Payment Processing, Inquiry Escrow Details, Borrower Solicitation, Customer Inquiry, Admin Portal, Referral activation, Loan Modification, Repayment Plan, Promise Plan, Forbearance, etc.



#### P&C Insurance - Policy Administration

Next gen Integrated Insurance Platform (IIP) and product suite for P&C industry using an advanced model driven SOA approach. Functionalities included Billing Stream, Policy Stream & Claims Stream.



#### Auto Lending - Origination

Azure Cloud native Microservices based automotive loan origination platform - electronically captures application through credit processing, verifies & validates funds & books new loans & leases.



#### Wealth Management

Next Gen Azure Cloud-native microservices based Wealth Management platform that leveraged InfiniGrid as the backbone for the entire platform development.



#### Agency Contracting for Insurance

Azure Cloud based Microservices Platform that enables Insurance Agents & Representatives to create contract between Agency & Agents.



#### Auto Lending - Servicing

End-to-end servicing platform for Auto Loans and Leases. Key functionalities - Core Accounting, Default Management, Customer Care, Collateral Management, Account Administration and Cash Management, Auction Management, Dialer Integration



#### Switch Processor for Integration with multiple systems - Banking

Switch Processing System that can handle various types of ISO 8583 messages and integrate multiple payment channels & Banking platforms.

### 4. Case in Point

1 >

Streamlined lending business for a large bank in North America and **automated its critical Origination & Servicing processes** resulting in removal of manual errors.

Supported **conversion** of ~200K loans to a new Mortgage Servicing platform & integration with other systems. Helped in **Post-merger integration** of a large acquisition made by the Bank with Zero disruption to business.

2 >

Built a Switch Processing System for a Regional Bank that operates a Rewards program to connect locally owned businesses with local shoppers. The system **enabled it to extend the rewards program to multiple channels** including debit cards.

This led to the on boarding of 1900+ new merchants, thereby attracting more customers.

3 >

**Integrated disparate systems, automated processes and developed Intelligent Dashboards** for a Regional Bank resulting in Productivity improvements, Cost savings due to streamlined processes and Improved client experience.

4 >

**Integrated multiple cores into a single integrated solution** for a multinational independent investment bank and financial services company, thereby enabling seamless money movement across brokerage, banking & external accounts.

5 >

Created **seamless Vendor Experience** for a Regional Bank using Salesforce Financial Services Cloud and MuleSoft. Developed Partner community on Salesforce Experience Cloud, created Workflow driven integration to Third-Party vendor platforms, automated decisioning processes and Integrated Salesforce to other applications. This resulted in reduction in vendor verification time from 30 minutes to 5 minutes, and deal decisioning turnaround time from 1 hour to only 10 minutes.

**And Many More...**



## About Infinite

Infinite is a global leader in digital engineering and IT services, with over two decades of experience helping clients in digital transformation and creating business value.

## Our Offices



## Services

- Business Transformation
- Digital Transformation
- Cloud Migration & Modernization
- Product Engineering
- Business Process Automation
- Infrastructure Management
- Application Management
- DevSecOps
- Enterprise Analytics
- AI/ML
- Testing and QA Services
- Product Implementation Services

<p><b>\$1B+</b> FY 2023 Revenue</p>	<p><b>16000+</b> Global Employees</p>	<p><b>20+</b> Delivery Centers across Onsite, Nearshore and Offshore</p>	<p><b>150M+</b> Lives touched</p>	<p><b>400+</b> Customers</p>
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Infinite helps Financial Institutions meet rapidly changing customer expectations, exploit disruptive business models and new technologies, become more efficient and resilient, and navigate uncertainty, risks and regulations. We deliver this with our “NextGen” Domain, Digital, and Platform Engineering services.

### The Infinite Difference

Strong domain expertise across banking, payments, lending, asset management and insurance built from years of experience in designing and building business platforms for Fintechs and other clients. This enables us to deliver tangible business and transformation outcomes thereby delivering **greater value**.

Our deep product, engineering and platform capabilities including architecture, design, build, integration, automation, DevOps and CloudOps. This enables us to deliver next gen business platforms and data driven customer experiences thereby delivering **speed to value**.

Meeting clients’ needs with cost effective offshore, nearshore, and onshore teams, deep engineering talent, and flexible and Innovative engagement models from augmenting teams, end-to-end managed services, and outcome-based engagements. This enables us to **deliver value efficiently and predictably**.